



Managed DBA Service – for SQL Server

www.simpson-associates.co.uk

Your databases are the lifeblood of your organisation and as such, they require constant attention to keep them running.

Simpson Associates Database Administration (DBA) Managed Service for the Microsoft SQL Server product family, provides your organisation with a cost-effective, scalable and efficient approach to managing your databases.



Benefits of SQL Server Managed DBA Service:



Excellent ROI

Outsourcing your DBA requirements can reduce your operational cost drastically, lowering or even removing the need for salary costs, PAYE, training and more.



Attentive Monitoring

Our database administrators will proactively work with your organisation to ensure your SQL Server workloads are secure, compliant, and high performing to minimise unplanned downtime.



Fill a skills gap within your organisation

If you don't have the resources or the skills in-house, we can fill the gap. We can tailor a level of cover to suit your requirements, all managed by our team of highly qualified SQL Server experts.



Peace of Mind

Gain peace of mind that your SQL Server Databases will be secure, high performing and reliable.



Scale with Ease

Scale your cloud databases easily as your requirements change.

“When a key member of my team left the organisation, Simpson Associates filled that skills gap with their ‘Essentials’ Managed Service offering. As well as providing an excellent support service at the right level for my needs, Simpson Associates have removed the headache of finding resource to fulfil a very specific role.”

James Targett

Application Service Delivery
Manager, A Food Manufacturer.



Why choose a Managed DBA Service for SQL Server with us

Simpson Associates is a Microsoft Gold partner with over 30 years' experience in all things data. We view our customers as equal partners, taking the time to understand your business.

We work closely with you to identify your needs and challenges that go way beyond the technical solution, building you a service that fits your way of working. As strategic partners, we do what we say we'll do. We are a skilled, committed Managed Services team based in the UK, who constantly strive for quality and never take shortcuts.



We want to understand

We resolve to understand your key challenges and needs, to enable us to provide a service that fits and evolves with your business.



Flexibility

We tailor the offering, to provide the right service to suit your needs and budget.



We provide more than a Managed DBA Service

We provide a partnership which is focused on minimising interruptions to your business, along with a strong emphasis on knowledge sharing.



SLA driven service

A tiered set of SLAs gives you the assurance you need.



Levels of Service to fit your business

With 2 tiers of SQL Server Managed DBA Services, plus the ability to customise with optional add-ons, we can ensure we only ever provide you with what you need.

Essentials

Provides a reactive DBA service, so you can run your application day-to-day, with the confidence that Simpson Associates are just a click or a call away when you need us.

The service includes:

- Initial Health Check and remediation plan.
- Creation and maintenance of Service Improvement Plan.
- Monitoring SQL Server patch status.
- Daily system checks and alert response/review.
- Pool of hourly support tokens and consultancy days to investigate and resolve incidents, implement changes, or investigate problems.
- Quarterly Database restore to test system.
- Bi-annual Service Review to review service performance, case history, and service improvement plan.

Premium

Delivers a fully Managed DBA service, with targeted proactive monitoring & management to minimise service disruption.

The service includes:

- Initial Health Check and remediation plan.
- Creation and maintenance of Service Improvement Plan.
- Monitoring SQL Server patch status.
- Daily system checks and alert response/review.
- Inclusive Incident resolution and Problem Management for SQL Server related Incidents.
- Advice and Guidance for infrastructure and application related Incidents.
- Pool of hourly support tokens and consultancy days to provide services outside of scope, or implement changes.
- Quarterly Database restore to test system.
- Quarterly Service Review to review service performance, case history, and service improvement plan.



We are committed to safeguarding your data



Our certifications for Cyber Essentials, ISO 9001 and ISO 27001 demonstrate how our processes are of the highest quality, and how data is safeguarded to the upmost degree.

Let's start a managed partnership together



Contact us today for an informal chat.

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